

ELM Services LLC Heating & Air Conditioning
Priority Service Agreement

THIS AGREEMENT, made this _____ day of _____, 20____, between ELM Services LLC Heating & Air Conditioning and _____, ("Customer") with residence address at: _____.

TERM OF AGREEMENT shall be from _____ to _____ and shall automatically renew on each anniversary date unless cancelled by either party in writing.

Make & Type of Equipment: _____

Model of Equipment: _____ Serial Number: _____

Make & Type of Equipment: _____

Model of Equipment: _____ Serial Number: _____

Make & Type of Equipment: _____

Model of Equipment: _____ Serial Number: _____

Make & Type of Equipment: _____

Model of Equipment: _____ Serial Number: _____

ELM Services LLC Priority Service Agreement, you can enjoy year-round comfort and security, priority service and a discount on diagnostic, labor, parts on repairs, and heating, air conditioning tune up. Emergency service is available after hours daily, including weekends and holidays. If anyone other than ELM Services LLC repairs or replaces equipment will void and cancel this Priority Service Agreement.

Gold Priority Service \$199.00 per year 30% discount on diagnostic, labor, parts and repairs. Customers initial's _____

Silver Priority Service \$139.00 per year 20% discount on diagnostic, labor, parts and repairs. . Customers initial's _____

Bronze Priority Service \$89.00 per year 10% discount on diagnostic, labor, parts and repairs. . Customers initial's _____

LIMITED WARRANTY

ELM Service LLC will repair or replace the parts in a professional and workman like manner. This Plan is a diagnostic, labor, parts and equipment replacement plan only and is not a warranty or guaranty that the Customer's heating system will function properly and without defect or interruption. ELM Services LLC liability is limited to the reasonable cost of repairing or replacing covered parts. ELM Services LLC shall have no liability with respect to or as a result of parts or services provided by anyone other than ELM Services LLC. Without limiting the foregoing, ELM Services LLC will not be responsible for incidental, special or consequential damages to persons or property, including without limitation, damages caused by the failure of any covered part, including, without limitation any damages resulting from fire, smoke, soot, water leakage, and frozen pipes. Covered parts are covered by Manufacturer's warranties only. EXCEPT AS EXPRESSLY SET FORTH HEREIN, ELM Services LLC MAKES NO REPRESENTATIONS OR WARRANTIES, EXPRESSED OR IMPLIED, REGARDING ANY COVERED PARTS OR THE SERVICES TO BE PROVIDED PURSUANT TO THIS PLAN, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Customer Signature: _____ Date: _____